

## Let's Make Every Drop Count

Recent rains are just the beginning of a months-long process to replenish our water supplies. Despite these rains, the drought continues across New England. Let's use our water resources wisely to ensure adequate supplies for drinking, fire protection, and overall public health.

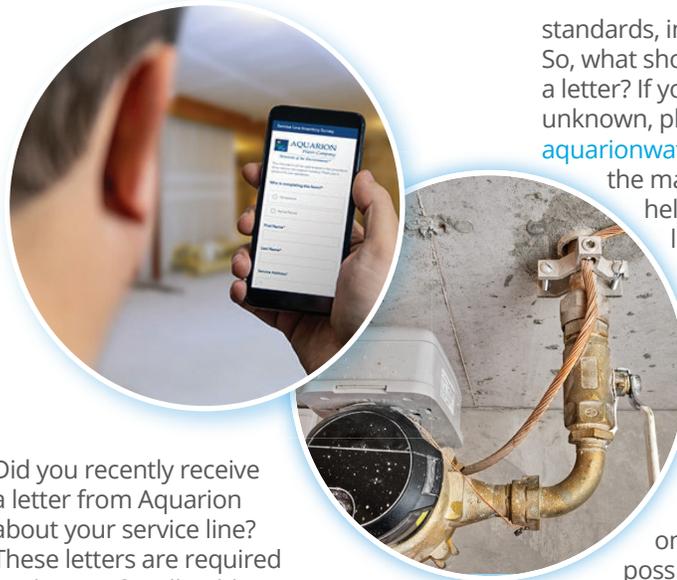


To help prepare for spring water demands, we're also asking that you take extra steps to avoid wasting water. Please check for and fix leaks, shorten your showers, run full loads in your dishwasher and washing machine, and turn off the tap when it's not in use. You can find additional tips at [aquarionwater.com/conserve](https://aquarionwater.com/conserve). Thank you!

## Free Fun for Winter!

Throughout the winter season, be sure to take advantage of the special deals Aquarion has arranged for its customers at area attractions. You'll find ticket deals to places like the Stamford Museum and Nature Center, the Ridgefield Playhouse, Mystic Aquarium and Mystic Seaport Museum. Just head for [aquarionwater.com/freetickets](https://aquarionwater.com/freetickets) — and enjoy the fun!

## Identifying Your Service Line Material



Did you recently receive a letter from Aquarion about your service line? These letters are required by the EPA for all public water systems across the country if the service line delivering water to your home or business contains lead, is galvanized or is made of an unknown material.

First of all, all of Aquarion's water distribution systems are lead-free. Aquarion consistently complies with Federal and State water quality

standards, including those for lead. So, what should you do next if you received a letter? If your service line material is unknown, please take our simple survey at [aquarionwater.com/leadsurvey](https://aquarionwater.com/leadsurvey) to identify the material used. This information will help us update our online service line inventory. If your service line or internal plumbing contains lead or is galvanized, visit [aquarionwater.com/lead](https://aquarionwater.com/lead) to learn more about how you can reduce any potential exposure to lead.

Even though Aquarion used all available records to create its online service line inventory, it's possible that some customers may have replaced their portion of the service line. If this is the case, the easiest way to update your material information is to take our survey.

If you have additional questions about this program, please contact our Customer Service Team at 1-866-728-5023 or email us at [lead@aquarionwater.com](mailto:lead@aquarionwater.com).

## Don't Let Winter Catch You Off Guard: Protect Your Pipes and Meter

When water freezes, it expands with tremendous force—enough to shatter boulders, crack pavement—and split plumbing lines wide open.

The household flooding that can follow is unforgettable—and costly. With winter around the corner, now is the time to ensure none of your pipes, or your water meter, are exposed to cold air.

Pipes in outside-facing walls are at the greatest risk, especially if cabinets block them from warm, interior air. Water meters

in an outside pit can also freeze if their covers are cracked or missing.

You can find more tips at [aquarionwater.com/frozenpipes](https://aquarionwater.com/frozenpipes). Meanwhile, here's advice too important not to pass on right now: Never try to thaw a frozen pipe with an open flame. It's far too dangerous. Call a licensed plumber for help...and enjoy your winter in safety!

