

Free Fun for Winter!



Throughout the winter season, be sure to take advantage of the special deals Aquarion has arranged for its customers at area attractions. You'll find ticket deals to places like the Stamford Museum and Nature Center, the Ridgefield Playhouse, Mystic Aquarium and Mystic Seaport Museum. Just head for aquarionwater.com/freetickets — and enjoy the fun!

Did You Know?



If you're facing difficulties paying your winter water bill, Aquarion is here to help. Learn more about our assistance options at aquarionwater.com/assistance. For immediate assistance, please contact our Customer Service Center at 1-800-732-9678, email us at cs@aquarionwater.com or live chat from our website.

Time to Winter-Proof Your Pipes and Meter



For all the effort we put into keeping water flowing to your home, the last thing anyone wants is for it to gush from a burst pipe.

When water turns to ice, it expands with enough force to split pipes wide open. This could flood your home or business with a rush of water, costing you thousands of dollars in emergency repairs.

With winter poised to make its return, now is the best time to ensure none of your pipes, or your water meter, are exposed to cold air. Pipes within any outside-facing walls are at special risk of freezing.

Consider the following simple tips:

- ✓ If your pipes run through cabinets on outside-facing walls, keep the cabinet doors open during cold spells. This lets the interior warmth reach your plumbing.
- ✓ If your water meter is in an outside pit, ensure the cover fits properly and has no cracks.
- ✓ If a pipe freezes, never attempt to thaw it with an open flame. Instead, call a licensed plumber for assistance.

These are just a few of the timely tips available on our website to help you prevent a water pipe or meter from freezing or bursting. Learn more at aquarionwater.com/frozenpipes.

Save Water, Energy and Money

Sometimes saving water, energy and money can be easy.

One of the best ways comes when you're shopping for products that use water. It only requires making sure you see the WaterSense label on whatever you buy.

WaterSense is an independent certification program sponsored by the U.S. Environmental Protection Agency. The WaterSense label guides you to products that use at least 20 percent less water and perform as well or better than standard models.



WaterSense-labeled products come in a wide variety of price points and styles. Whether you're looking to replace an old toilet or upgrade your showerhead, choose WaterSense labeled products or professionals certified by a WaterSense-labeled program. You'll find more information and a variety of certified products at epa.gov/watersense.