

# WATERWATCH

Connecticut

April 2019

## A New Look For Your Water Bills

Aquarion has long since left the age when your water bills only showed how much you owed. But now we've improved our bills even more with one that presents a range of important information in an easy-to-see, easy-to-understand form. If you receive paper statements, you'll see the new design soon. If you're E-billed, you'll receive it later in the year.

**NEED TO CONTACT US?**  
1.800.732.9678  
CS@aquarionwater.com

Account Number: 200200000  
Statement Date: 02/01/19  
Service For: 287 Anystreet  
Town, CT 06610-2276

**Total Amount Due by 02/27/2019 \$99.25**

Previous Balance 82.61  
Payment Received on 01/16/2019 82.61  
Balance Forward 0.00  
Total Current Charges 99.25

**Water Usage History**

**Annual Water Quality Report - Stamford System**

**Water Usage Summary**

This month your usage was 19 CCF\*  
This month you used 46.1% more compared to the same time last year  
46.1% increase

**Important Notes**  
CONTACT US: (203) 445-7310 or (800) 732-9678. Call Center hours are weekdays, 8:00 a.m. to 5:30 p.m. Emergency service is available all other hours including weekends and holidays.  
E-MAIL: CS@aquarionwater.com  
DPM SAFE DRINKING WATER FEE: The DPM Safe Drinking Water Fee is an assessment rendered by the State of Connecticut Department of Public Health to support the department's ability to administer the Federal Safe Drinking Water Act.  
\*\*WICA\*\*: Effective October 1, 2018, bills will contain a 4.75% Water Infrastructure and Conservation Adjustment (WICA) charge.  
WRA: There will be a Water Revenue Adjustment (WRA) of 1.50% effective on bills rendered after 04/01/18.

ACCOUNT NUMBER	TOTAL AMOUNT	AMOUNT ENCLOSED (IF DIFFERENT)
200250000	\$99.25	

Enroll in E-Billing: [www.aquarionwater.com/billing](http://www.aquarionwater.com/billing)  
Visit [www.aquarionwater.com/CTpaymentsandbillingsolutions](http://www.aquarionwater.com/CTpaymentsandbillingsolutions) for a complete list of our payment options.

MR. Customer  
Main Street  
Town, CT 06600

Easier to see your current balance

Track your water usage against the same period last year

Space for important messages

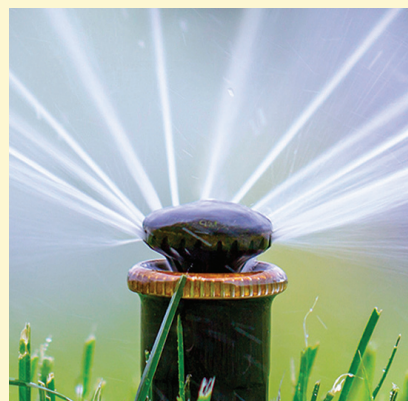
Water usage summary

Meter reading detail and contact information (on the back)

## Irrigation Schedule In Effect

**For Aquarion Customers in Darien, Greenwich, New Canaan, Newtown, Stamford and Westport**

Just a reminder that our mandatory, sprinkler irrigation schedule continues in the six towns shown above. And no matter where you live, you can learn how to avoid a large amount of waste by cutting back on watering – and see healthier lawns and gardens as a result. Learn more at [www.aquarionwater.com/watering](http://www.aquarionwater.com/watering).



## Great Family-Focused Entertainment

Aquarion has arranged top deals for you at great attractions across Connecticut. Your choices include Stamford Museum and Nature Center, Connecticut's Beardsley Zoo, Discovery Museum, Mystic Aquarium, Trumbull Marriott, Westport Country Playhouse and Mystic Seaport. Visit [www.aquarionwater.com](http://www.aquarionwater.com) for more information – and have fun!



Stamford Museum & Nature Center



WESTPORT  
COUNTRY  
PLAYHOUSE



## A Whale Of A Reunion

Beluga whales have it tough in the wild, where a range of largely human impacts are making the species' survival precarious. Scientists at Mystic Aquarium run programs designed to safely nurture belugas so they can safely breed, raise their young and inspire further conservation by showing the public just how amazing these magnificent animals are.

That's why the Aquarium staff eagerly anticipated the return of Natasha, a 37-year-old beluga who'd been living at other facilities since leaving Mystic in 2002. Take a look at Natasha and her companions cavorting live online, via Aquarion-sponsored webcams at [www.aquarionwater.com/belugacams](http://www.aquarionwater.com/belugacams). And get a free ticket to visit Mystic's beluga and other fascinating exhibits at [www.aquarionwater.com/freetickets](http://www.aquarionwater.com/freetickets).



## Did You Know?

A quick way to find water-efficient products is to look for this EPA label on shower-heads, toilets, bathroom faucets, outdoor irrigation systems and more. Learn more at [www.epa.gov/watersense](http://www.epa.gov/watersense).



# “Comprar uno y llévase otro” Ofertas de boletos gratis y otras grandes ofertas

## Gran entretenimiento enfocado en la familia

Aquarion tiene una gran cantidad de ofertas para usted en muchos lugares de interés a través de Connecticut. Sus opciones incluyen el Museo de Discovery, el Museo de Stamford y Centro de la Naturaleza, Zoológico Beardsley, el acuario de Mystic, el Trumbull Marriott, el Westport Country Placehouse y el Mystic Seaport. ¡Visite

[www.aquarionwater.com](http://www.aquarionwater.com) para obtener boletos gratis y más información



Stamford Museum & Nature Center



## Una nueva imagen para sus facturas de agua

Se ha sido un tiempo desde tu factura de agua de Aquarion solo demostró cuánto dinero adeudado. Pero ahora hemos mejorado nuestras facturas aún más con una que presenta un rango de información importante en una forma que son fácil de ver, y fácil de entender. Si recibe estados de cuenta en papel, pronto verá el nuevo diseño. Si recibe una factura electrónica, la recibirá más adelante en el año.

**NEED TO CONTACT US?**  
1.800.732.9678  
CSD@aquarionwater.com

Account Number: 200250000  
Statement Date: 02/01/15  
Service For: 287 Anystreet  
Town, CT 06610-2276

**Total Amount Due by 02/27/2015 \$99.25**

Previous Balance 82.61  
Payment Received on 01/16/2015 -82.61  
Balance Forward 0.00  
Total Current Charges 99.25

**Water Usage History**  
Bar chart showing consumption in CCF from 2010 to 2014.

**Annual Water Quality Report - Stamford System**  
The annual report about your drinking water is now available. This report contains important information about the sources and quality of your drinking water.

**Water Usage Summary**  
This month your usage was 19 CCF\*  
This month you used 46.1% more compared to the same time last year.

**Important Notes**  
CONTACT US: (203) 445-7310 or (800) 732-9678. Call Center hours are weekdays, 8:00 a.m. to 5:30 p.m. Emergency service is available all other hours including weekends and holidays.  
E-MAIL: CSD@aquarionwater.com  
DPH SAFE DRINKING WATER FEE: The DPH Safe Drinking Water Fee is an assessment rendered by the State of Connecticut Department of Public Health to support the department's ability to administer the Federal Safe Drinking Water Act.  
"MICA": Effective October 1, 2015, bills will contain a 4.75% Water Infrastructure and Conservation Adjustment (MICA) charge.  
WRA: There will be a Water Revenue Adjustment (WRA) of 1.56% effective on bills rendered after 04/01/15.

ACCOUNT NUMBER	TOTAL AMOUNT	AMOUNT ENCLOSED (IF DIFFERENT)
200250000	\$99.25	

Please remit by 02/27/2015 for your payment to be applied prior to next billing cycle. Include your account number on your check to ensure prompt credit.

Enroll in E-Billing: [www.aquarionwater.com/ebilling](http://www.aquarionwater.com/ebilling)  
Visit [www.aquarionwater.com/CTpaymentsandbillingoptions](http://www.aquarionwater.com/CTpaymentsandbillingoptions) for a complete list of our payment options.

Aquarion Water Company of CT  
P.O. Box 3004  
Portland ME 04104-3004

MFL Customer  
Main Street  
Town, CT 06500

Más fácil de ver su saldo actual

Seguimiento de su uso de agua contra el mismo período del año pasado

Espacio para mensajes importantes

Resumen de uso de agua

Detalles del medidor e información de contacto (en el dorso)

## Horario de riego en efecto

Para los clientes de Aquarion en Darien, Greenwich, New Canaan, Newtown, Stamford y Westport.

Esto es un recordatorio de que los límites en el riego de aspersión al aire libre continúan en las seis ciudades enumeradas aquí. Y no importa dónde vivas, puedes aprender cómo evitar desperdiciar agua, y ver césped y jardines más sanos como resultado. Obtenga más información en [www.aquarionwater.com/watering](http://www.aquarionwater.com/watering).



## Una reunión en el acuario de Mystic

Las ballenas beluga lo tienen difícil en la naturaleza, donde una serie de impactos en gran parte humanos están haciendo que la supervivencia de la especie sea precaria. Los científicos de el acuario de Mystic Aquarium ejecutan programas diseñados para nutrir belugas de manera segura para que puedan reproducirse, criar a sus crías e inspirar a una mayor conservación al mostrar al público lo asombrosos que son estos magníficos animales.

Es por eso que el personal del acuario anticipó con entusiasmo el regreso de Natasha, una beluga de 37 años que había estado viviendo en otras instalaciones desde que abandonó Mystic en 2002. Mire a Natasha y sus acompañantes en vivo en línea, a través de las cámaras web patrocinadas por Aquarion en [www.aquarionwater.com/belugacams](http://www.aquarionwater.com/belugacams). Y obtenga un boleto gratis para visitar la beluga de Mystic y otras exhibiciones fascinantes en [www.aquarionwater.com/freetickets](http://www.aquarionwater.com/freetickets).



## ¿Sabías?

Una forma rápida de encontrar productos que ahorren agua es buscar esta etiqueta de la EPA en cabezales de ducha, inodoros, grifos de baño, sistemas de irrigación al aire libre y más. Obtenga más información [www.epa.gov/watersense](http://www.epa.gov/watersense).

