

# WATER WATCH

Millbury / Oxford

Spring/Summer 2019

## A New Look For Your Water Bills

Aquarion has long since left the age when your water bills only showed how much you owed. But now we've improved our bills even more with one that presents a range of important information in an easy-to-see, easy-to-understand form. If you receive paper statements, you'll see the new design soon. If you're E-billed, you'll receive it later in the year.

**NEED TO CONTACT US?**  
1-800-732-9678  
CIG@aquarionwater.com

Account Number: 290200000  
Statement Date: 02/01/19  
Service For: 287 Anystreet  
Town, CT 06510-2276

**Total Amount Due by 02/27/2019 \$99.25**

Previous Balance: 82.61  
Payment Received on 01/16/2019: -82.61  
Balance Forward: 0.00  
Total Current Charges: 99.25

**Water Usage History**  
Consumption (ccf) vs Billing Periods

**Annual Water Quality Report - Stamford System**  
The annual report about your drinking water is now available. This report contains important information about the sources and quality of your drinking water.

**Water Usage Summary**  
This month your usage was 19 CCF\*  
This month you used 46.1% more compared to the same time last year

**Important Notes**  
CONTACT US: (203) 445-7310 or (800) 732-9678. Call Center hours are weekdays, 8:00 a.m. to 5:30 p.m. Emergency service is available all other hours including weekends and holidays.  
E-MAIL: CIG@aquarionwater.com  
DPIH SAFE DRINKING WATER FEE: The DPIH Safe Drinking Water Fee is an assessment rendered by the State of Connecticut Department of Public Health to support the department's ability to administer the Federal Safe Drinking Water Act.  
\*\*WICA\*\*: Effective October 1, 2018, bills will contain a 4.75% Water Infrastructure and Conservation Adjustment (WICA) charge.  
WRA: There will be a Water Revenue Adjustment (WRA) of 1.50% effective on bills rendered after 04/01/18.

ACCOUNT NUMBER	TOTAL AMOUNT	AMOUNT ENCLOSED (IF DIFFERENT)
200250000	\$99.25	

Enroll in E-Billing: [www.aquarionwater.com/billing](http://www.aquarionwater.com/billing)  
Visit [www.aquarionwater.com/CTpaymentsandbillingoptions](http://www.aquarionwater.com/CTpaymentsandbillingoptions) for a complete list of our payment options.

Easier to see your current balance

Track your water usage against the same period last year

Space for important messages

Water usage summary

Meter reading detail and contact information (on the back)

## Millbury Water Conservation Program Begins

To ensure a sustainable supply of water, non-essential water use in Millbury is not allowed between 9 a.m. and 5 p.m.

Water use at other times is allowed, but only on alternating days. Customers



with odd-numbered addresses can water on odd-numbered dates; customers with even-numbered addresses can water on even-numbered dates.

This schedule is required by the Massachusetts Department of Environmental Protection. For more information, please contact us at 1-800-732-9678 or visit [www.aquarionwater.com](http://www.aquarionwater.com).

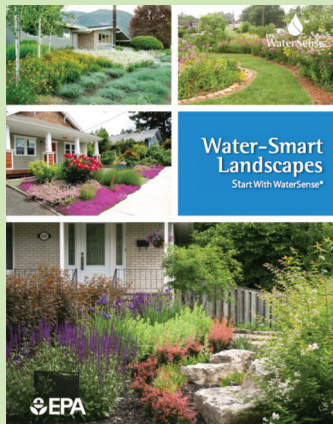
*Nonessential water use includes: Lawn irrigation by sprinklers and automatic irrigation systems; washing of vehicles; and washing of exterior building surfaces, parking lots, and driveways. However, hand-held watering of plants and gardens is allowed.*

## Free "Water-Smart" Landscape Guide

Hot, dry weather is just ahead. So now is a great time to check out easy ways to have a beautiful yard and garden without using thousands of gallons of water many homeowners unknowingly waste outdoors every year.

Not only can you make a huge dent in your water use, you also can help your community reduce the high demands on the water system that summer months typically bring.

To download a free guide to maximizing the efficiency of your outdoor water use, check out the EPA's Water-Smart Landscapes at [www.aquarionwater.com/watersmart](http://www.aquarionwater.com/watersmart). It's packed with practical tips and techniques for getting the absolute most out of every drop of water you lay on your lawn and other plantings — while also reducing your impact on the environment.



## Did You Know?

A quick way to find water-efficient products is to look for this EPA label on showerheads, toilets, bathroom faucets, outdoor irrigation systems and more. Learn more at [www.epa.gov/watersense](http://www.epa.gov/watersense).



