

# WATER WATCH

New Hampshire

Spring 2019

## A New Look For Your Water Bills

Aquarion has long since left the age when your water bills only showed how much you owed. But now we've improved our bills even more with one that presents a range of important information in an easy-to-see, easy-to-understand form. If you receive paper statements, you'll see the new design soon. If you're E-billed, you'll receive it later in the year.

**NEED TO CONTACT US?**  
1.800.722.9678  
CIC@aquarionwater.com

Account Number: 20020000  
Statement Date: 02/01/19  
Service For: 287 AnyStreet  
Town, CT 06610-2276

<b>Total Amount Due by 02/27/2019</b>	<b>\$99.25</b>
Previous Balance	82.61
Payment Received on 01/16/2019	-82.61
Balance Forward	0.00
Total Current Charges	99.25

**Water Usage History**  
Bar chart showing consumption (CCF) for various billing periods.

**Annual Water Quality Report - Stamford System**  
The annual report about your drinking water is now available. This report contains important information about the sources and quality of your drinking water.

**Water Usage Summary**  
This month your usage was 19 CCF\*  
This month you used 46.1% more compared to the same time last year  
46.1% increase

**Important Notes**  
CONTACT US: (203) 445-7310 or (800) 722-9678. Call Center hours are weekdays, 8:00 a.m. to 5:30 p.m. Emergency service is available all other hours including weekends and holidays.  
E-MAIL: CIC@aquarionwater.com  
DPH SAFE DRINKING WATER FEE: The DPH Safe Drinking Water Fee is an assessment rendered by the State of Connecticut Department of Public Health to support the department's ability to administer the Federal Safe Drinking Water Act.  
"WICA": Effective October 1, 2018, bills will contain a 4.75% Water Infrastructure and Conservation Adjustment (WICA) charge.  
WRA: There will be a Water Revenue Adjustment (WRA) of 1.55% effective on bills rendered after 04/01/18.

ACCOUNT NUMBER	TOTAL AMOUNT	AMOUNT ENCLOSED (IF DIFFERENT)
20020000	\$99.25	

Enroll in E-Billing: [www.aquarionwater.com/ebilling](http://www.aquarionwater.com/ebilling)  
Visit [www.aquarionwater.com/CTpaymentandbillingoptions](http://www.aquarionwater.com/CTpaymentandbillingoptions) for a complete list of our payment options.

MR. Customer  
Main Street  
Town, CT 06000

Easier to see your current balance

Track your water usage against the same period last year

Space for important messages

Water usage summary

Meter reading detail and contact information (on the back)

## Another Reason To Sing In Your Shower

Just by replacing your old showerheads with WaterSense labeled models, you could save up to 2,700



gallons of water per year. Standard showerheads use 2.5 gallons of water per minute (gpm), while WaterSense labeled models use 2.0 gpm or less. Showering accounts for 20% of residential indoor water use in the U.S. (1.3 trillion gallons annually), so just by making a simple upgrade we can save a substantial amount of water. Learn more at [www.epa.gov/watersense](http://www.epa.gov/watersense).



## Protecting Your Drinking Water

The way you manage your yard and gardens can have a big impact on the safety and quality of local drinking water.

Every drop of water that runs off your property or soaks into the ground can find its way to a source of drinking water. That's why it's so important to make sure that rain and irrigation run-off can't flush fertilizers, pesticides and other pollutants into water sources.

The State of New Hampshire has a great list of easy steps anyone can take to protect our drinking water. Check it out at [www.aquarionwater.com/sourceprotection](http://www.aquarionwater.com/sourceprotection).



## Did You Know?

You can check schedules and progress of our major infrastructure projects in your area at [www.aquarionwater.com/projects](http://www.aquarionwater.com/projects).



## Una nueva imagen para sus facturas de agua

Se ha sido un tiempo desde tu factura de agua de Aquarion solo demostró cuánto dinero adeudado. Pero ahora hemos mejorado nuestras facturas aún más con una que presenta un rango de información importante en una forma que son fácil de ver, y fácil de entender. Si recibe estados de cuenta en papel, pronto verá el nuevo diseño. Si recibe una factura electrónica, la recibirá más adelante en el año.

Más fácil de ver su saldo actual

Seguimiento de su uso de agua contra el mismo período del año pasado

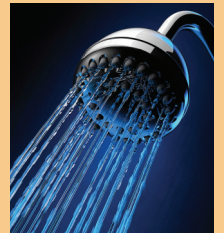
Espacio para mensajes importantes

Resumen de uso de agua

Detalles del medidor e información de contacto (en el dorso)

## Otra razón para cantar en la ducha

Simplemente reemplazando sus viejas cabezas de ducha con modelos WaterSense etiquetados, podría ahorrar hasta 2.700 galones de agua al año.



Las cabezas de ducha estándar utilizan 2,5 galones de agua por minuto (en inglés, "gallons of water per minute" o "GPM"), mientras que los modelos con etiqueta WaterSense utilizan 2,0 GPM o menos. La ducha representa el 20% del uso residencial de agua en interiores en los EE. UU. (1,3 billones galones anuales), por lo que solo haciendo una actualización simple podemos ahorrar una cantidad sustancial de agua. Más información en [www.epa.gov/watersense](http://www.epa.gov/watersense).



## Proteger su agua potable

La forma en que gestiona su patio y jardines puede tener un gran impacto en la seguridad y la calidad del agua potable local.

Cada gota de agua que sale de su propiedad o se absorbe en el suelo puede encontrar su camino a una fuente de agua potable. Es por eso que es tan importante asegurarse de que la lluvia y el riego no puedan eliminar los fertilizantes, pesticidas y otros contaminantes en las fuentes de agua.

El estado de New Hampshire tiene una gran lista de pasos fáciles que cualquiera puede tomar para proteger nuestra agua potable. Echa un vistazo en [www.aquarionwater.com/sourceprotection](http://www.aquarionwater.com/sourceprotection).



## ¿Sabías?

Puede consultar los horarios y el progreso de nuestros principales proyectos de infraestructura en su área en [www.aquarionwater.com/projects](http://www.aquarionwater.com/projects).

